

DEALER: These instructions MUST be provided to the user.

USER: BEFORE using this product, read this manual and save for reference.

Warranty and Cleaning Instructions

CLEANING INSTRUCTION



WARNING

- Mattress MUST be cleaned regularly after each use.
- Because of the potential risk of infectious exposure, cleaning with the patient on the bed is not recommended.
- All equipment should be inspected. Any item that is visibly soiled with the patient's blood or other body fluids should be properly cleaned or removed.
- Staff members should treat all soiled bedding as if it were contaminated with pathogenic microorganisms.
- Staff members should wear appropriate protective clothing when cleaning mattresses.
- All cleaning solutions must be properly diluted according to the manufacturers' instructions.
- Follow standard institutional wipe down and infection control procedures.
- Do not open the mattress cover during cleaning, infection control procedures or during use.
- Do not autoclave or launder mattress cover.

CAUTION

To avoid fabric breakdown and loss of fluid resistance, use only these types of properly diluted standard cleaning solutions:

Quaternary Wipe Down

Phenolic Wipe Down

8-10% Bleach/Water Wipe down

ROUTINE CARE: Wipe clean with neutral soap suds and warm water.

Rinse with clean water and allow to air dry.

HARD TO CLEAN AREAS: Use standard liquid cleaner and a damp sponge.

Harsh solvents, cleaners or detergents should not be used when cleaning the mattress cover.

DISINFECTION: Germicides and disinfectants should be diluted as specified on product label by manufacturer. A 1/10 Bleach/Water solution may also be used to wipe down mattress cover and allowed to air dry.

1. While mattress is unoccupied, remove the bedding.
2. Clean top and bottom cover with organic cleaners or soapy water.
3. Use a standard cleaning solution, described above, to clean the top and bottom covers.



GRAHAM-FIELD

GF Health Products, Inc.

2935 Northeast Parkway, Atlanta, Georgia 30360 USA

Telephone: 770-368-4700 Fax: 770-368-2386

Technical Support: 770-447-1609

www.grahamfield.com

LIMITED WARRANTY



The warranty below has been drafted to comply with federal law applicable to products manufactured after July 4, 1975.

This warranty is extended to the original purchaser/user of our products.

This warranty gives you specific legal rights and you may also have other legal rights which vary from state to state.

LIMITED LIFETIME WARRANTY: GF Health Products, Inc. warrants the mattress and cover when purchased new to be free from defect in materials, workmanship, and assembly for the following time periods:

| <i>PRODUCT</i> | <i>FOAM</i> | <i>COVER</i> |
|---------------------------------------|-------------|--------------|
| Standard | 2 yrs | 1 yr |
| S300 | 3 yrs | 1 yr |
| S400 | 4 yrs | 1 yr |
| Gold, Platinum, Bariatric, S500, S600 | 5 yrs | 1 yr |

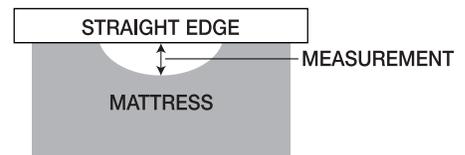
If a product is deemed to be under warranty, GF Health Products, Inc. shall provide at its option, (1) replacement of any defective part or product or (2) a credit of the original selling price made to GF Health Products, Inc.'s initial customer. All items not specifically mentioned above are excluded from this warranty. The warranty does not include any labor charges incurred in replacement part(s) installation or any associated freight or shipping charges to GF Health Products, Inc. The warranties contained herein contain all the representations and warranties with respect to the subject matter of this document, and supersede all prior negotiations, agreements and understandings with respect thereto. The recipient of this document hereby acknowledges and represents that it has not relied on any representation, assertion, guarantee, warranty collateral contract or other assurance, except those set out in this document.

LIMITATIONS AND EXCLUSIONS:

The foregoing warranty shall not apply to serial numbered products if the serial number has been removed or defaced; products subjected to negligence, accident, improper operation, maintenance or storage. Damage caused by any events outside the control of GF Health Products, Inc., including, but not limited to: damage from carelessness, accidental damage, damage from sharp objects, tears, negligence (whether wilful or not), tampering, damage from fire, damage occurring in transit after delivery by GF Health Products, Inc. or excessive wear and tear, including but not limited to the failure to follow cleaning instructions, use of inappropriate cleaning compounds and failure to ensure any product is thoroughly dried before turning or flipping over. Damage resulting from contamination following damage to the cover and failure to replace it, contamination due to incorrect storage or failure to inspect the interior of the mattress as stated herein, or damage due to unusual contamination or infection, spillage or staining, or use of abrasive, corrosive or any such similar damaging substance. Damage due to undertaking any action or procedure using the product outside its normal and intended use. Damage resulting from failure to replace damaged parts promptly or damage due to interior parts being used without a cover, being used with a damaged cover, or with the cover being incorrectly fitted, damage when any parts of the mattress are used as part of, or in conjunction with any other product or piece of equipment except as specifically provided by GF Health Products, Inc. Damage not proven to the satisfaction of GF Health Products, Inc. due to defective materials, workmanship or assembly, or products modified without GF Health Products, Inc. express written consent including, but not limited to modification through the use unauthorized parts or attachments or products damaged by reason of repairs made to any component without the specific consent of GF Health Products, Inc.

It is a condition of this warranty that the following is complied with:

- 1) All instructions for cleaning and maintenance of the mattress are adhered to:
- 2) The internal and external parts of any product are inspected at least once every three (3) months for any damage and wear. All damaged parts are replaced immediately, taken out of service until the replacement part has been obtained, and the damaged part has been replaced.
- 3) The measurement of compression of the mattress beyond 25% will be determined by laying a straight edge over the compressed area and measuring the depth of the area. If the foam is determined to be compressed beyond 25%, the mattress will be replaced.



The foregoing express warranty is exclusive and in lieu of any other express warranties whatsoever, whether express or implied, including the implied warranties of merchantability and fitness for a particular purpose and the sole remedy for violations of any warranty whatsoever shall be limited to repair, replacement, or refund of the defective product pursuant to the terms contained herein. The application of any implied warranty whatsoever shall not extend beyond the duration of the express warranty provided herein. GF Health Products, Inc. shall not be liable for any consequential or incidental damages whatsoever and disclaims any liability beyond the initial purchase price of the mattress. This warranty shall be extended to comply with state/provincial laws and requirements.

GF Health Products, Inc. is the licensee of the name Simmons through Dreamwell, Ltd., and is not otherwise affiliated with Dreamwell, Ltd. The warranty stated above runs strictly from GF Health Products, Inc. and not from Dreamwell, Ltd.